# eVAQ 0001163 - CORPORATE EXPERIENCE SUMMARY AND REFERENCES – #3

# Contact Name: Peter Czerkies Title:

**Phone#: 916 653-7573 Email Address:** [**Peter.Czerkies@water.ca.gov**](mailto:Peter.Czerkies@water.ca.gov)

# Project Title and Summary: Testing Equipment from Kinemetrics PO Number 4500286061

Scoring:

The reference contact provided will be contacted by the State to obtain responses and to the question below. Points will be awarded based on the reference response rating.

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| --- | --- | --- | --- | --- | --- |
| **Client Reference Questions** | | | | | |
| Question  # | M or MS | Question | | Scoring/Rating | |
| 1 | M | Can you verify the following information?          Project name and description          Timeframe/ Duties and responsibilities | | Pass / Fail | |
| Using the following scale: 0 = Unsatisfactory; 1 = Poor; 2 = Partially Satisfactory; 3 = Satisfactory; 4 = More than Satisfactory; 5 = Excellent, or n/a = Not applicable to this project, please rate your satisfaction with the company who provided the services described above.  Circle only one (1) number for each question. | | | | | |
| 2 | MS | How would you rate this firm’s ability to professionally manage overall in projects? | | n/a   0   1   2   3   4   5 | |
| 3 | MS | How would you rate the resources and staff provided ability to manage the project on time, in scope, and on budget? | | n/a   0   1   2   3   4   5 | |
| 4 | MS | How would you rate this firm’s ability in managing implementation, transition of products and services and/or maintenance operation support to ensure the continuity of services? Answer as applicable. | | n/a   0   1   2   3   4   5 | |
| 5 | MS | How would you rate this firm’s professionalism and ability to supervise teams on a project? | | n/a   0   1   2   3   4   5 | |
| 6 | MS | | How would you rate the firm’s ability to address customer concerns or project issues, risks, or conflict? | | n/a   0   1   2   3   4   5 |
| 7 | MS | | How would you rate this firm’s ability to manage the technical and security solutions of different telecommunications hardware or services? Answer as applicable. | | n/a   0   1   2   3   4   5 |

It is difficult to answer these questions. DWR has only purchased Seismic Monitoring Equipment through RAM Enterprises and not purchased Project Services as listed in this review such as those listed in this survey. The company and Bob Moorhead specifically have been very professional and worked to provide the information we needed in a timely manner and was patient with DWR when we have had issues. DWR would definitely work with RAM Enterprises again.